



Executive Management

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March 26, 2020

Dear Parents, Guardians and Stakeholders:

Today's update begins with news nobody wants to hear. The Amego community has had our first confirmed case of COVID-19. One of our Nursing staff has tested positive. **Unless you've heard directly from us regarding your loved one being exposed– your loved one did not have exposure to this particular nurse.** Our thoughts and prayers go out to this valued and committed Amego team member and her family.

We appreciate the support of the families that were notified. I have received heartfelt sentiments from some of you directly along with questions of how you can support Amego through this. I have no words to express the gratitude we all have for your kindness.

As we discussed last night, we do have one staff assigned 24/7 to each of our programs. We have also restricted staff from working in multiple programs. There are still some exceptions where some staff have been approved to work across two sites. We have enhanced the 24/7 staffing in some of our programs. We will continue to assess and will expand 24/7 staffing as needed. We are in constant communication with each other. We have also suspended the practice of clinical and nursing staff entering the homes. They will be available to go to the homes as needed, but will primarily be operating with a 'telehealth' type of service to the homes.

Today, we received many home-made masks. Several of you have discussed production of these with us. If you have any ready for delivery or pick-up – please let us know by contacting Betsy Roche at BRoche@amegoinc.org.

We also reviewed our need for supplies last night. Today, we received some major increases to our inventory, but still could use more. High need items include:

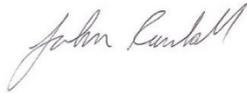
- Masks, gowns, gloves, and goggles
- Cleaning supplies
- Toilet Paper
- Hand Sanitizer & Soap
- Paper towels, wipes, or re-usable cloths or towels
- Cash to support our staffing levels during this time

At this point, deliveries and donations of any kind should still be coordinated through Betsy Roche (BRoche@amegoinc.org).

Today and last night, the Amego team responded to individuals exhibiting symptoms in one of our adult homes *(again, if you haven't been informed directly – it doesn't involve your family member)*. Our front-line staff did not hesitate to provide continuity of care to these people. Prior to coming in, one of our overnight staff indicated that he has a pregnant wife at home, but he still came to work. The dedication of our front-line staff to the people we serve has been remarkable. Staff on all levels mobilized last night to ensure that this home had the supplies needed to provide care to the people we serve.

We will continue to push updates and appreciate the ongoing support. Our intent will continue to be to over-protect, but not over-react.

Thank you,

A handwritten signature in cursive script, appearing to read "John Curdall".

President and Chief Executive Officer