



March 30, 2020

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Dear Parents, Guardians and Stakeholders:

It's been another day that has involved a lot of information and processing on multiple fronts. We still have one adult house that is on 24/7 staffing due to a positive case in that home. One additional adult program has a presumed positive case and is currently receiving consistent 24/7 staffing (meaning staff are staying on site). **If you haven't been informed directly – it doesn't involve your family member.** Some good news today – two houses that had presumed positive cases now have returned results of negative.

Our programs in Florida have continued to send supplies to support our programs here. Our program staff on all levels continue to seek support. Although many of you may hear that we have received major donations in terms of protective equipment – masks, gowns, goggles – please know that we still do not have enough. We need these items and appreciate all of your support in sending them our way.

We received many updates from our funders today that indicate that systems for many of our services will be supported through 'Telehealth' models. We have the capacity to offer many of our BEST division services through Telehealth now. Some of the clinicians in BEST are putting together Telehealth Social Skills groups. As guidance comes from our funders in other service divisions, we will be adding to our Telehealth offerings.

THERE ARE SOME IMPORTANT PROCESS CHANGES DESCRIBED HERE:

We are reassessing our systems daily and appreciate your patience and understanding of us changing protocols from time to time. We have started receiving an increased number of orders for personal items for our individuals. Going forward, if you have items you would like to purchase for your loved one, please have them delivered directly to their residence with their name on the package. We ask that you follow up with the PC to ensure that the item has been received.

Please continue to bring cleaning supplies, paper products, medical supplies and cash donations to either Attleboro or Northboro from 8am-4pm so we can continue to build our stock. Please arrange these drop offs with Betsy Roche at BRoche@amegoinc.org. No one is allowed in the building so please leave your donations in the vestibule in Attleboro or in the back of the building in Northboro. We will have someone checking these areas regularly, but if we know when you will be coming by it will ensure that we collect the items right away.

The high need items continue to be:

- Masks, gowns, gloves, and goggles
- Cleaning supplies
- Toilet Paper
- Hand Sanitizer & Soap
- Paper towels, wipes, or re-usable cloths or towels
- Cash to support our staffing levels during this time

I am looking forward to connecting via ZOOM on Wednesday at 5pm. The link has been shared in previous updates and can be found in those updates on our website. Have a great night!

Thank you,

A handwritten signature in cursive script, appearing to read "John Lumbert".

President and Chief Executive Officer