



Executive Management

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March 16, 2020

Dear Parents, Guardians and Stakeholders:

As the situation quickly evolves our leadership team has been in constant communication over protocols and ensuring the safety and well-being of our individuals and staff. Given recent developments we will be temporarily suspending all visits of families coming to our residential settings for at least one week. We recognize the burden this may bring and will make sure technology (such as Skype and Facetime) are instituted to help our families stay connected to their loved ones.

We understand the concerns of our families as well as the individuals we serve. We have put into place guidelines for monitoring the health of our staff and residents. By minimizing the number of people coming in and out of our residences we hope to in turn minimize the risk of illness for everyone.

We appreciate your understanding of this temporary policy and will work with you on staying connected to your loved ones. If you want to bring your child home, please know that it will be for at least two weeks. Their return to our program will be assessed after 14 days and be dependent upon the current state of contingencies put into place by the federal and local government.

Thank you,

John Randall
President and Chief Executive Officer