



April 3, 2020

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Dear Parents, Guardians and Stakeholders:

Hi Everyone,

I hope everyone is doing well and getting used to this 'new normal'. I will try to keep it brief with bullet points going into the weekend.

- Nursing staff have been getting PPE packages ready and they were delivered to all 44 homes today.
- Starting Monday, April 6<sup>th</sup> food for the houses will be delivered from our stock pile. We are developing protocols for delivery of specialty items for our staff working 24/7.
- We have worked all day to ensure houses have what they need for the weekend and will have 24/7 runners available to deliver items over the weekend if needed.
- Next week we will focus on implementing systems to get the staff and individuals in our homes items beyond basic-need requests. We have had staff step forward with ideas and ways to implement programs. We are appreciative of the level of care and compassion our staff across the board have for the people we serve as well as for their fellow staff and want them to know it.
- Clinical teams have spent the last couple of days following up with homes to check in on staff and individuals. Social stories have been shared on wearing masks and we have been reaching out to staff to get input on issues. So far there have not been any major issues reported by staff on wearing the masks in the homes 24/7.
- Our new normal for the time being is prevention of behaviors and making sure individuals feel happy and content with so much uncertainty right now. There are not a lot of demands being put on people- we will get back to normal operations when the time is right.
- We will be adding a page to our website this weekend to recognize all of the generous donors we have had over the past several weeks. For ease in getting this up and running, we will be listing anyone who has donated items or cash to us in alphabetical order for now. We are grateful for the generosity of the Amego community. If you or someone you know should be on our list and you do not see their name/organization, PLEASE let Betsy Roche know at [BRoche@AmegoInc.org](mailto:BRoche@AmegoInc.org). We are doing our best to track everything, but sometimes don't always hear about all the generosity as it happens.

To close out the week I wanted to share a story of something that happened in one of our residence's this week. A student who is currently in a locked down house was celebrating a birthday. His mother had promised to make him a duck cake for his birthday this year and due to the current situation was unable to do so. One of our amazing front-line staff, Paul Cole Kraty, made sure our student had the duck cake he had requested. I have attached the picture below.



Have a great weekend everyone.

Thank you,

President and Chief Executive Officer