



April 30, 2020

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Dear Parents, Guardians and Stakeholders:

Thanks to everyone who joined our weekly stakeholder meeting last night. As those of you in attendance are aware, The Commissioner of The Department of Developmental Services, Jane Ryder, joined us last night. She shared details about the department's commitment to the people we support, their families, and our staff. She specifically mentioned the increased funding for adult residential programs for the months of May and June. Her attendance and her comments are consistent with her commitment to our field.

As mentioned last night, Governor Baker has extended the state's stay at home advisory. Many questions have come in regarding visitation and reopening of our adult day programs. While we do not know when the day programs will reopen, we are developing plans to maximize safety when they do. We are also working to develop options for visitation. These options DO NOT include visits to the residences or visits to family homes. As options are developed, we will share them with you and welcome suggestions. Some have proposed short visits in parks or other outdoor settings where safeguards would be easy to implement. We will work this out based on the needs of the individual and their families and our capacity to facilitate. Please know that facilitating any visits in the future will be a staff-intensive undertaking on an already drained system. We appreciate your continued understanding during these unprecedented times.

During the meeting last night some questions came in from families regarding staff access to benefits provided by the Families First Coronavirus Response Act (FFCRA). Most of the benefits mentioned in the questions are specific to businesses with fewer than 500 employees. Amego does not qualify for many of the relief programs the federal government is funding as we have more than 500 employees and also does not meet revenue thresholds specific to our industry. We have met with experts to assess the availability of these programs, and the one that most are familiar with (payroll protection) is simply not available under the current legislation.

The benefits being provided to staff during this pandemic without funding include:

- bonuses for working regular schedule during a pay period
- shift differentials for working in houses that are identified as high-need due to COVID-19
- access to high levels of PPE while working
- distribution of PPE for personal use when not working
- fronting of paid time off in cases that staff have no earned time

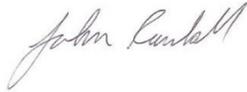
We hope this clears up any confusion and questions you had regarding staff benefits.

Thank you for donations, we continue to receive items and financial support. Our most urgent needs continue to be N95 and KN95 masks as well as gowns. We also continue to need:

- Cleaning Supplies
- Antibacterial Soap
- Disinfectant Sprays
- Toilet Paper
- Paper Towels or Microfiber cloths

Your financial donations are helping us provide for your loved ones and our staff. We would like to announce that we will be launching a more streamlined and secure credit card processor on Friday, May 1, 2020. This project was started before the pandemic. We wanted to let you know that the way you make a donation will be a different process when you go to our website. If you have any questions or concerns please reach out to Betsy Roche at BRoche@AmegoInc.org.

Thank you,

A handwritten signature in cursive script, appearing to read "John Curdall".

President and Chief Executive Officer