



May 15, 2020

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Dear Parents, Guardians and Stakeholders:

As Leo Sarkissian, Executive Director of The Arc of MA, stated on our Wednesday ZOOM call, we continue to await the directives of Governor Baker. On Monday we anticipate we will have more information regarding the phases of reopening the state. Our Pandemic Team will review the Governor's plans for roll-out once it is made public. We will assess what our next steps to reopening will entail in the weeks to come. As I shared on Wednesday, our team has developed preliminary visitation guidelines that are comprehensive and have been individualized to meet the needs of both our individuals and our families. We hope to start visitations next week. We will also be attending a "return to work" webinar being offered by our insurance brokers. This will help us institute industry standards and OSHA guidelines for opening our offices.

We received additional PPE this week that has helped build our stock. We continue to need N95 masks, gloves and gowns. Thank you to for the supplies of toilet paper, cleaning supplies, paper towels and microfiber cloths as well as hand sanitizer and hand soap that came in this week. These donations help us keep our supply as they are high-need items.

Even as we progress through this, we need to have centralized controls. As a reminder, we ask that all families coordinate dropping off items for their loved ones through Betsy Roche at BRoche@AmegoInc.org. We have established safety protocols to ensure the health and well-being of your loved ones by having a central point of coordination. As an agency we have instituted universal guidelines on each aspect of service delivery, including supplying our residences with needed supplies and getting items to your loved ones. We cannot guarantee these guidelines are being followed when arrangements are made otherwise. Thank you for your understanding and for your continued cooperation on this matter.

We have uploaded the videos and picture montages we have created the past several weeks to our website. You can access them by visiting <https://www.amegoInc.org/photo-gallery/>. I would like to thank our staff for taking pictures to share with families. It means a lot to see the activity and happy faces of our individuals. Thank you to Paul Mahoney and Eric Gemboski for putting them all together to create the videos.

We look forward to connecting with you next Wednesday, May 20th for our weekly Zoom meeting.

Thank you, and have a nice weekend,

President and Chief Executive Officer