

Executive Management

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LOCATIONS

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September 11, 2020

Dear Families and Stakeholders:

The date of September 11th triggers memories in all of us. Remembering that day in 2001 and the aftermath is essential when considering the state of the world today. After 9-11, the country could have easily been divided. Instead, leadership took steps to foster tolerance, build appreciation, and find commonalities while navigating differences.

Recently, substantive discussions have occurred around race relations as a result of police violence directed at minorities. These necessary discussions and subsequent actions will make our society, and Amego as a microcosm, stronger. Without the commitment of our dedicated and loving minority workforce, Amego could not provide critical supports to the people we serve.

The past six months of operating during The COVID-19 Pandemic has elicited changes in Amego and our world that will also never be forgotten. At a time when our world is divided, the Amego Community has rallied to continue to meet our mission of service that was developed close to fifty years ago. Our community includes: all of the people we support and their loved ones, our staff, our public agency partners, and our Board of Directors and leadership team. All have brought perspective and action to the table during this difficult time.

This period has been challenging for all of us and sacrifices have been made across the board. Families went months without seeing their loved ones, staff moved into our homes on a full-time basis to provide consistency to the people we serve, and the people we support dealt with major disruptions in their routines. In the face of these obstacles, healthy discourse has led to continuity of care and re-worked organizational systems that will continue to meet Amego's mission.

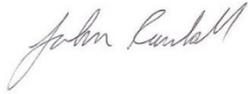
Today, it is fitting to recognize those in our community who not only work to meet our mission, but who have also served in our country's military. Many of our staff have come to The United States to work to achieve a better future for their families. Among our staff, including our immigrant work force, we have military veterans and some who continue to serve. We thank all of you for your sacrifices in supporting not just Amego and our clients, but our country.

While this day in history is somber in many respects, the strength and compassion that came from it is evidence of an enduring commitment in this country to continue to improve. All of our stakeholders, especially our staff, have exemplified this.

Next week is appreciation week for our direct support staff. We will recognize our staff

in some celebrations and will be inviting many to our next stakeholder meeting on September 23rd. Please give them as many shout-outs as possible next week!

Thank you all for your continued support.

A handwritten signature in cursive script, appearing to read "John Lusk".

President and Chief Executive Officer