



November 12, 2020

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Dear Families and Stakeholders:

As the number of positive cases of COVID-19 are on the rise, we are constantly evaluating our protocols, procedures and guidelines for care. At this time, we are continuing with visitation for families. The surge in Massachusetts is mirroring or exceeding the numbers we had last spring. We will try to keep moving forward with visits for as long as we are able to do so safely. We appreciate your patience and understanding as we continually evaluate how to best ensure the safety and well-being of your loved ones.

As offsite visits continue in homes that are not currently identified as having COVID-19 positive cases, we are asking families to assure us that visits at this point occur only in the family home and that contacts with those outside of the immediate family do not occur. If family members do take loved ones home in houses that are identified as having COVID-19 positive cases or presumed positive cases, we will ask that the family keeps the individual home until the house is off isolation protocols. Agencies across the state have restricted visitation in the face of rising numbers.

We do not believe our current numbers warrant a full prohibition on visits now, but that could change quickly. For upcoming visits, part of the attestation will include statements that visits are in the family home without contact with people outside of the household.

We continue to participate in surveillance testing of our staff every two weeks. While the numbers throughout the state are high, our staff positivity rate is less than 1.5%. With the proper use of high-quality PPE, we are hopeful this rate remains low. Some of you may have heard that as part of Amego's overall operations, we have been asked to work with The Department of Developmental Services and Kennedy-Donovan Center to transition some of their adult residential group homes to Amego. As these discussions continue, we will update you on this partnership as it progresses.

As a reminder if you have any questions/issues, please email Contact@AmegoInc.org.

Thank you,

John Randall
President and Chief Executive Officer

Join Zoom Meeting

<https://amegoinc.zoom.us/j/746397376>

Meeting ID: 746 397 376

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